

**Commonwealth of Massachusetts**  
Executive Office of Health and Human Services



# **Health Information Technology Council October Meeting**

**October 7, 2013**

**3:30-5:00 P.M.**

**One Ashburton Place, 21<sup>st</sup> Floor, Boston**





# Agenda



## Today's Agenda:

- 1. Meeting Minutes approval & Motion for HIE Fund Expenditure [5 min]**
- 2. HIway Client Implementation Update**
  - a) Milford Regional Medical Center [25 min] – Nicole Heim
- 3. HIway Policy Discussion [20 min] – Micky Tripathi**
  - a) Policy Positions
  - b) Advisory Group Update
- 4. Mass HIway Update**
  - a) Outreach & Sales Update [15 min] – Sean Kennedy
  - b) Implementation & Support Update [15 min] – Manu Tandon
- 5. Wrap up [10 min] – Manu Tandon**





# Motion to Authorize HIE Fund Expenditure – Background



## **Health Information Exchange Trust Fund (HIE Fund)**

- Contains \$200,780 in voluntary contributions that HIway Operations has received from Organizations that have connected to the HIway
- Section 5 of MGL 118I requires the Health Information Technology Council (HIT Council) to approve all expenditures from the HIE Fund
- Section 10 of 118I states funds credited to the HIE Fund shall be available for reasonable expenditure by the Executive Office of Health and Human Services (EOHHS) for such purposes that EOHHS determines are necessary to support the dissemination and development of the statewide Health Information Exchange (MA HIway)





# Motion to Authorize HIE Fund Expenditure



## **Motion:**

- The HIT Council approves EOHHS' request to expend monies from the HIE Fund for the payment of ongoing operational costs necessary to support the dissemination and development of the MA HIway.
- EOHHS will provide reporting documentation to the HIT Council on a periodic basis regarding the expenditure of monies from the HIE Fund.
- Resolution proposed by EOHHS will be adopted and incorporated into the minutes.





## Discussion Item 1:

### Hiway Implementation Update – Milford Regional Medical Center





# MRMC Joins the Mass Hlway

**Nicole Heim**  
**CIO, Information Systems**





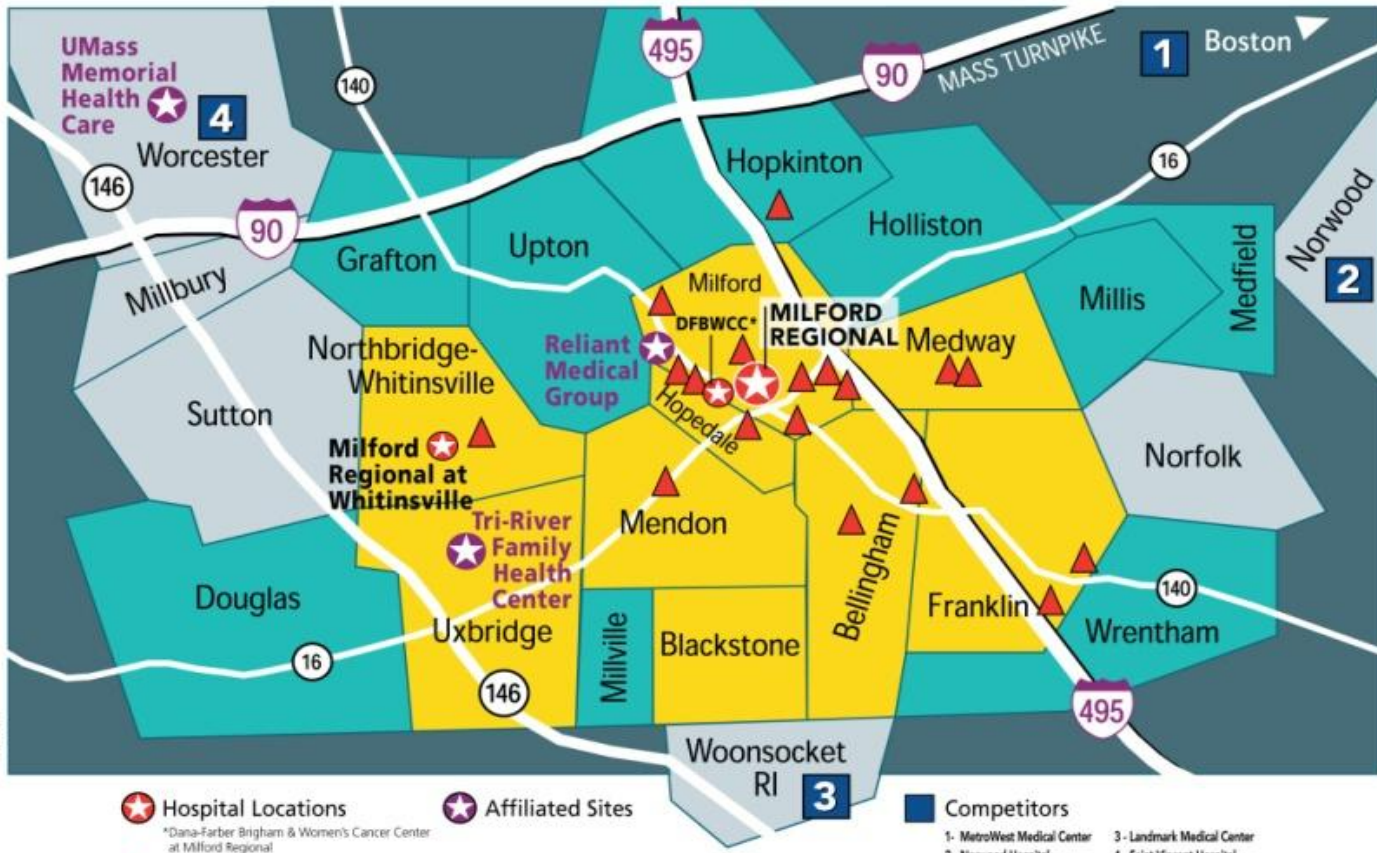
**A full-service, community and regional teaching hospital, Milford Regional is a 121-bed, nonprofit, acute-care facility serving a region of 20-plus towns.**





Service Areas  
 Primary  
 Secondary

# Milford Regional Medical Center





# Decision to Connect to the Mass Hlway

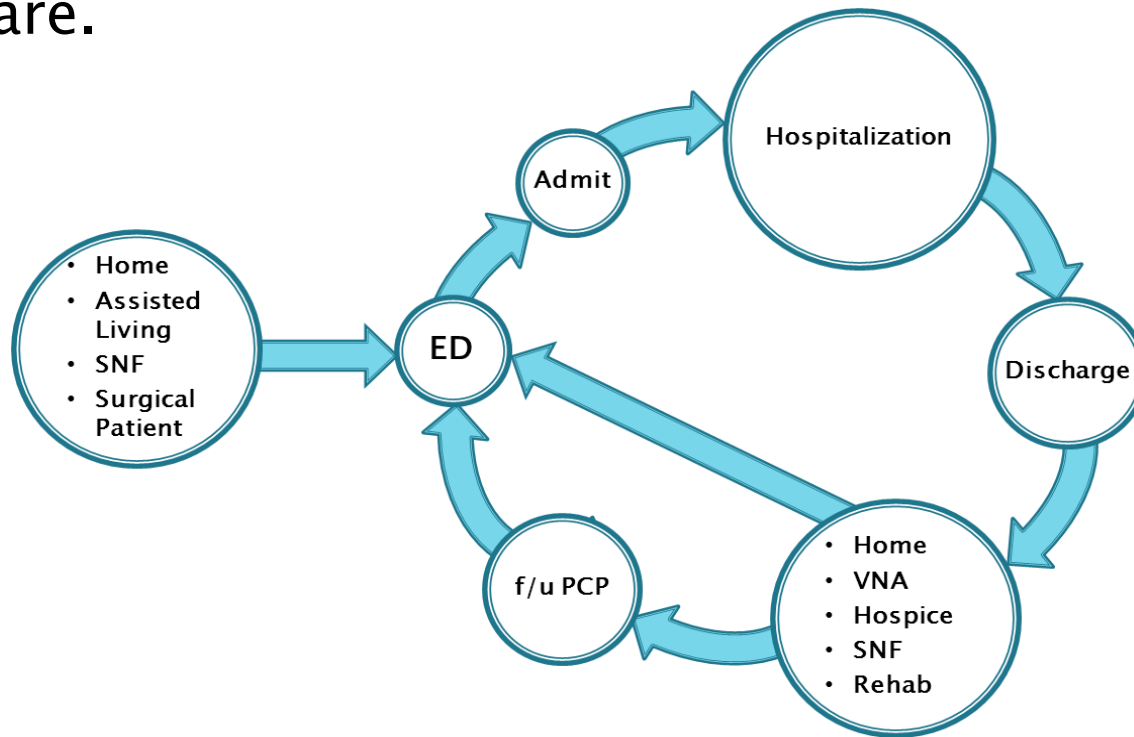
## *Supports our efforts to Reduce Readmissions*

- ▶ Formation of an interdisciplinary Patient Centered Transitions Team (PaCT)
  - to analyze patient case studies across the continuum of care, identifying opportunities to improve communication and transitions to outpatient settings
- ▶ Active member of the State Action on Avoidable Rehospitalizations Initiative (STAAR)
  - an Institute for Healthcare Improvement learning collaborative



# Patient Story: Example

A patient story can illustrate the complexity of multiple admissions with many providers involved in assessment and care.



1 year: 1 patient = 11 admissions & 58 hospital days



# Number of Providers Involved in Care of Patient

- 7 – Attending Physicians
- 15 – Consultants
- 62 – RNs
- 9 – Physical/Occupational therapists
- 12 – Case Managers
- 1 – Social Worker
- 6 – Staff members from Nutrition Services

Number of studies done = 54, including 24 chest x-rays



# Number of Providers Involved in Care of Patient after discharge

- ▶ Primary Care Physicians
- ▶ Family members
- ▶ Skilled Nursing Facilities
- ▶ Visiting Nurses

Often, printed discharge summaries and instructions do not stay with the patient in a way that ensures that each caregiver will have the most current information critical to providing optimal care.



# MRMC Use Case for the Mass Hlway

- ▶ Upon discharge, provide documentation to Medway Country Manor and CAREtenders electronically
- ▶ Receive documentation from these organizations directly in our MEDITECH EHR



# MRMC Mass Hlway Team

- ▶ Nicole Heim, CIO, Information Systems
- ▶ Pratibha Kavishwar, Manager, Interoperability/Programming/Apps
- ▶ Kathleen Corcoran, Director of Leadership Giving  
Milford Regional Healthcare Foundation
- ▶ Annette Roberts, Director, Performance Improvement and Quality
- ▶ Stephanie Colman–Brochu, Manager, Clinical Informatics
- ▶ Bryanne Winbourne, Quality Clinical Systems Analyst
- ▶ John Peters III, Executive Director  
Medway Country Manor Skilled Nursing & Rehabilitation
- ▶ Michael Guarnieri, N.E. Area Executive Director, CAREtenders
- ▶ Roseann Robinson, Account Executive, CAREtenders



# MRMC Trading Partners

## ▶ Medway Country Manor

- Medway Country Manor is a privately-owned and operated 120-bed, 5-Star skilled nursing center
- Blends traditional long-term care with transitional programs for persons requiring short-term medical and rehabilitative care
- Offers outpatient rehabilitation services
- 2012: 289 admissions – 280 discharges





# MRMC Trading Partners

## ▶ CAREtenders Home Health Care

- CAREtenders Home Health Care is a VNA dedicated to the mission of Senior Advocacy
- CAREtenders approach, of going above and beyond, has made them the largest freestanding Medicare Home Care Provider in the State
- Offers Physical, Occupational and Speech Therapists, Medical Social Workers, Geri-Psych Nurses, and Home Health Aides
- 29 Discharges to CAREtenders 7/12/12 to 7/12/13

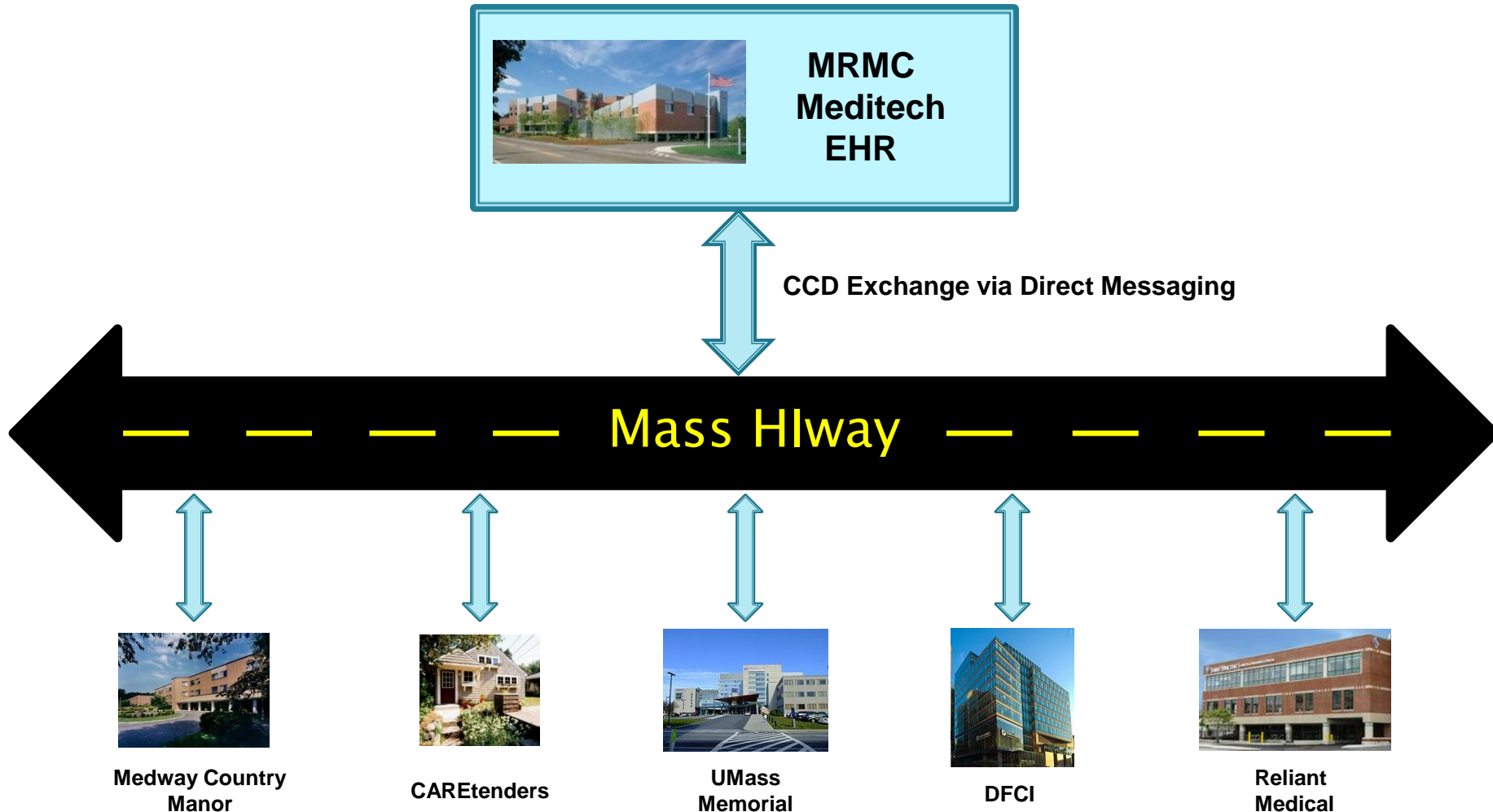


# Goals for the Project

- ▶ Continue to work toward reducing avoidable readmissions
  - Improve communication between the organizations for patients discharged
  - Assisting families struggling to manage chronic health conditions
- ▶ Meaningful Use Stage 2 Requirements – providing summary of care documents for discharged patients transitioning care to other providers



# MRMC Joins the Mass Hlway



- Potential Future Partners:**
- Salmon VNA & Hospice
  - Bright Star
  - Franklin Skilled Nursing
  - Timothy Daniels House
  - Milford Gastroenterology





## Discussion Item 2: Policy Positions & Advisory Group Update





# Policy Position – Phase 2 Consent



- **In Phase 2, Mass Hlway requires that participating organizations obtain and record Patient permission to:**
  1. Publish to and view the patient's demographic information and organization relationships on the Mass Hlway Relationship List
  2. Request the patient's medical record from another provider organization using the Mass Hlway
- **Healthcare provider organization has full discretion to “bundle” the disclosure permissions listed above with each other and/or with non-Hlway permissions**
- **Mass Hlway must be clearly named on the form(s) used to gather patient preferences and/or within the Notice of Privacy Practice**
- **When a patient changes his/her permissions with regards to Hlway, healthcare provider organization is required to update internal systems and to send an update message to the Mass Hlway**

***\*\*For discussion purposes only; Actual policy language is still being developed\*\****





# Policy Position – Patient Data Collected & Stored



- **In Phase 2, Mass Hlway will collect and store consented patient demographic data limited to the following:**
  1. Patient Identifier (e.g., Organization specific medical record number)
  2. Patient name
  3. Patient gender
  4. Patient date of birth
  5. Patient address
  6. Patient email
  7. Patient phone number
- **Mass Hlway will also collect and store the following information from the messages:**
  - Organization sending the information and the sender's Direct address
  - Date message received
  - Consent attestation (Consent = Y, Consent changed from Y to N)

***\*\*For discussion purposes only; Actual policy language is still being developed\*\****





# Policy Position – Permitted Uses and Users



- **In Phase 2, Mass Hlway may be used for Treatment, Payment, and Operations:**
  - Use of the MPI/RLS is limited to exchanges of information that are allowed by law and that are related to treatment, payment, and healthcare operations as defined by HIPAA
- **In Phase 2, Mass Hlway permitted users include:**
  - Massachusetts residents
  - Massachusetts-licensed providers and provider organizations
  - Massachusetts-licensed health plans
  - Authorized Commonwealth agencies
  - Business Associates
- **EOHHS maintains sole discretion to allow, deny, or suspend participation or use for any organization or individual**

***\*\*For discussion purposes only; Actual policy language is still being developed\*\****





# Policy Position – Data Access



- **Initially, patient data on the RLS will be accessible only to healthcare provider organizations that have a relationship with a patient.** (note: This relationship is either established by the organization sending patient consented demographic information to the Mass HIway –or- by a provider declaring the relationship through “break glass” function in Provider Portal)
- **Timing and policies are still pending for data access for remaining allowed users**

***\*\*For discussion purposes only; Actual policy language is still being developed\*\****





# Advisory Group Update



- **The Provider Advisory Group met on September 17 to review and comment on the current Phase 2 design and provided the following input:**
  - Advisory Group reaction to the design was favorable however it appears time consuming – likely that physicians will have support staff use the provider portal – will be better when functionality is embedded within EHR systems
  - Concern that a specialist that has not yet seen a patient may not have access to that patient on the RLS
  - Would like to see standard formats for data holders to respond to queries
- **The technology Advisory Group met on Sep 20 to react to options for HIway members to send consent to the HIway and to discuss data “givers” and “takers.” Advisory Group provided the following input:**
  - Suggest staying flexible to current and future consent needs and supporting several options given that there are no well adopted standards – Recognize that EHR vendors are the constraint
  - Where EHR vendors cannot send patient demographic data and consent, simple processes will be used (e.g., Sending comma delimited file via Direct)
  - Payer participation in Phase 2 services will require more analysis to determine and resolve any issues – small subgroup will be meeting to do so





# Advisory Group Update



- **The Legal & Policy Advisory Group met on Sep 17 to review Phase 2 consent policy and provided the following input:**
  - Reaction to the consent policy was favorable
  - There is a need for Mass HIway to establish a minimum baseline for consent language and establish HIway member requirements for consent
- **The Consumer Advisory Group met on Sep 25 to review the Phase 2 policy positions and provided the following input:**
  - Reiterate the urgent need for patient education. Need to focus on pragmatic and standardized materials that explain the Mass HIway, the consent, and the benefits and tradeoffs of opting in to Phase 2 services
  - Suggest training providers to talk to patients about Mass HIway and offering continuing education credits for providers attending this training
  - Idea raised that patients could be contacted as part of managing matching of patient identities





### **Discussion Item 3:**

#### **Mass HIway Update:**

- **Outreach & Sales Update (Last Mile Program)**
- **Implementation & Support Update**





Outreach

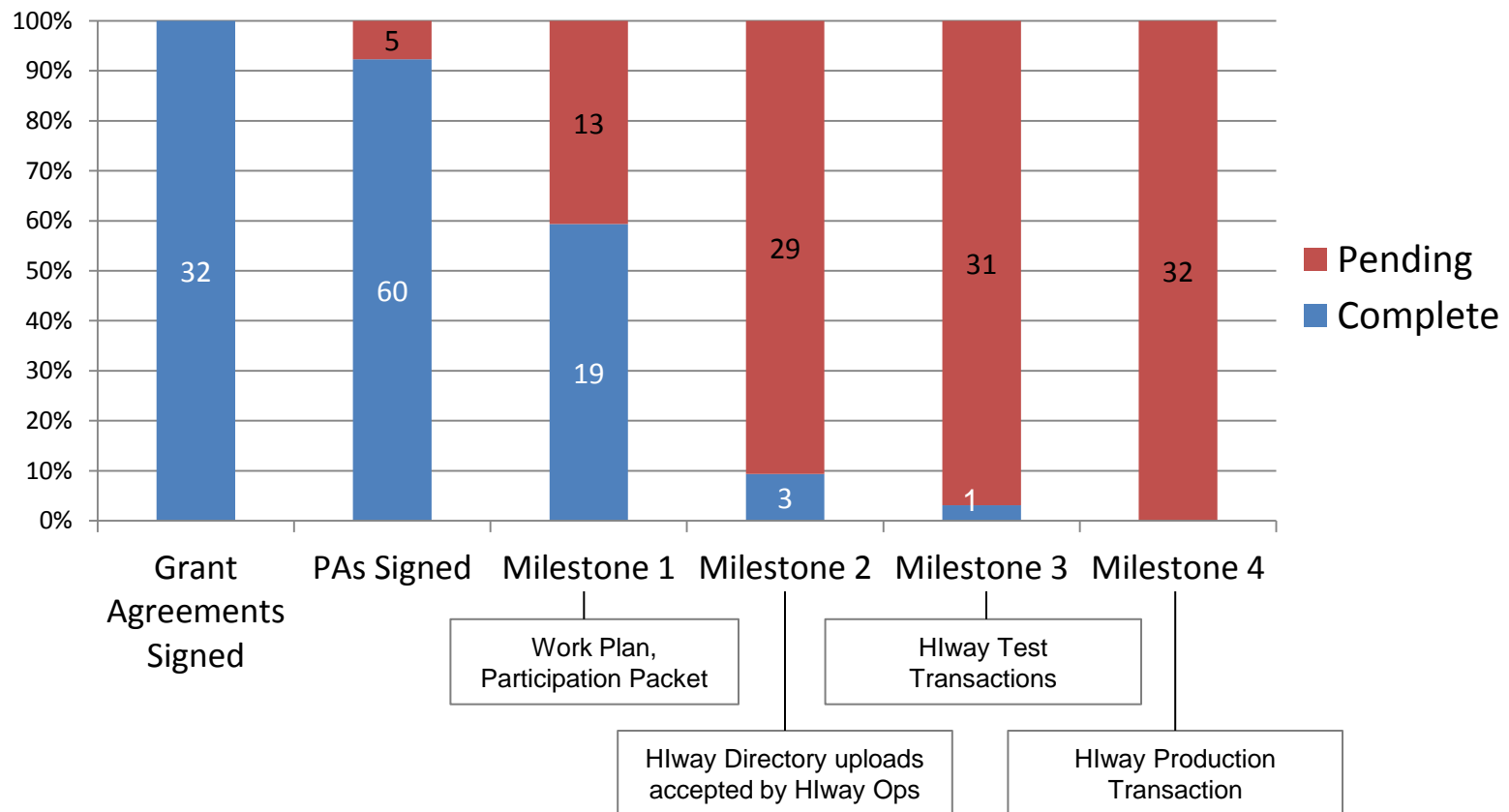
Sales

Implementation

Support

## Hiway Implementation Grants

- 32 grants awarded – 30 grantees
- 83 trading organizations (grantees + collaborators)



**NOTE: To achieve milestone, each trading partner must comply with milestone requirements – not just the grantee**





Outreach

Sales

Implementation

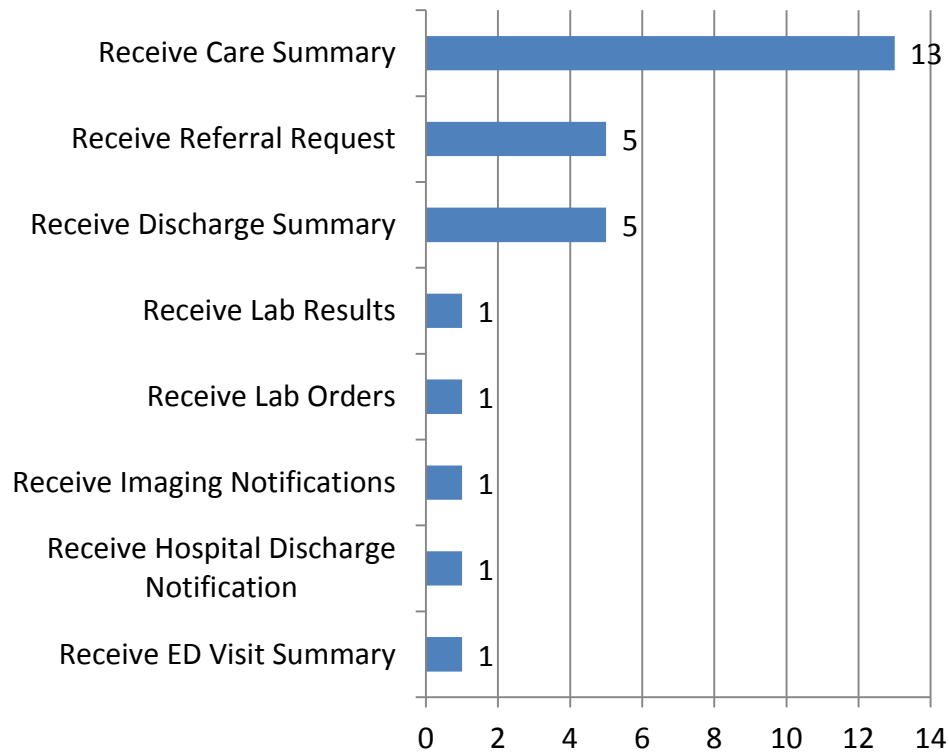
Support



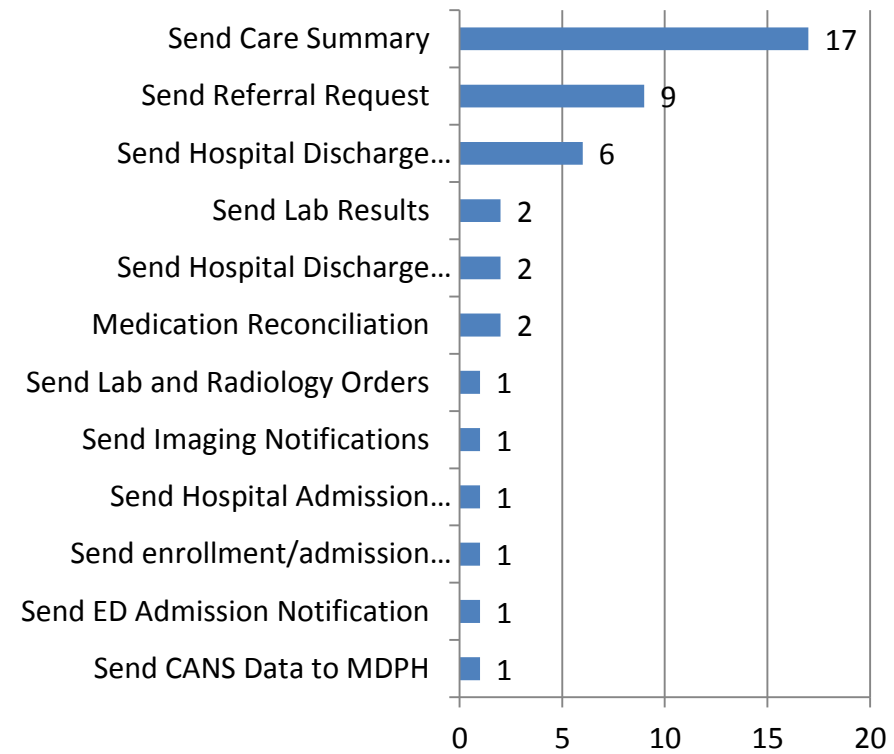
# Hiway Implementation Grant

## Use Case Distribution

### Receive



### Send







Outreach

Sales

Implementation

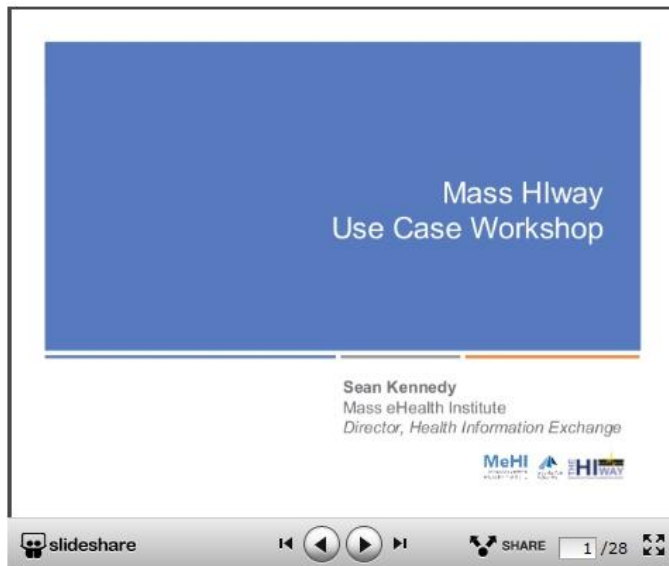
Support



# Use Case Workshop

- **Purpose**

- Provide attendees ideas on how to use the Hlway
- Learn from attendees how they may identify a use case in their organization
- Accelerate their path to transacting via the Hlway



A key milestone on the Hlway connection path







Outreach

Sales

Implementation

Support



# Mass Hlway Fall Forum

- Motivating & Addressing Issues
- Attendees
  - 72 registered
  - 27 grantees represented
- Agenda >>>
  - Will pull in Mid-term Report feedback
    - Due 10/7



## Mass Hlway Grantee Fall Forum Agenda

The Westin – Waltham, MA

Thursday, October 10<sup>th</sup> 2013 8:00am – 3:30pm

8:00 AM

**REGISTRATION & BREAKFAST**

### MORNING SESSION

9:00 AM

**Welcome / Kick Off**

Sean Kennedy, MeHI, Director, Health Information Exchange (HIE)

9:15 AM

**Keynote Speaker**

Larry Garber, MD, Internist & Medical Director for Informatics, Reliant Medical Group

10:00 AM

**Mass Hlway Deep Dives**

Moderator: Micky Tripathi, PhD, President & Chief Executive Officer, MAeHC

- You signed Your Participation Agreement – Now What?  
An overview of the On-boarding & Provisioning Process  
*Mass Hlway Operations: Executive Office of HHS & Orion Health*
- The Hlway Directory: Making It Real  
*Orion Health*
- Patient Consent – Implementation Approaches  
*Micky Tripathi, PhD, President & Chief Executive Officer, MAeHC*

11:45 AM

**LUNCH & NETWORKING**

### AFTERNOON SESSION

12:30 PM

**Views From the Top I - Health IT Adoption in MA, Getting Ready for Stage 2 & Licensure Requirements**

Laurance Stuntz, MeHI Director

1:15 PM

**Views From the Top II - The Hlway – Where Are We? Where Are We Going?**

Manu Tandon Secretariat CIO, Executive Office of HHS

2:00 PM

**Grant Updates**

Sean Kennedy, MeHI, Director, HIE

- Grant Statistics
- Progress to Date & Lessons Learned
- Upcoming Key Dates & Requirements

2:30 PM

**Grantee Spotlight**

(Select grantees share their use case, approach, and lessons learned)

Moderator: Sean Kennedy, MeHI, Director, HIE

3:00 PM

**Tools & Resources Available**

Sean Kennedy, MeHI, Director, HIE

3:20 PM

**Q&A and Wrap Up**

Sean Kennedy, MeHI, Director, HIE





Outreach

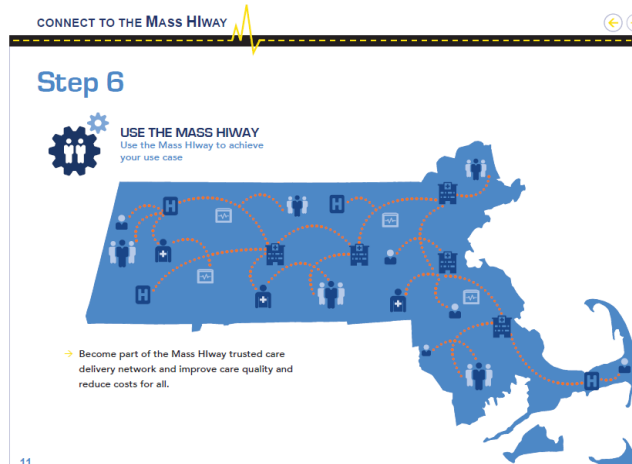
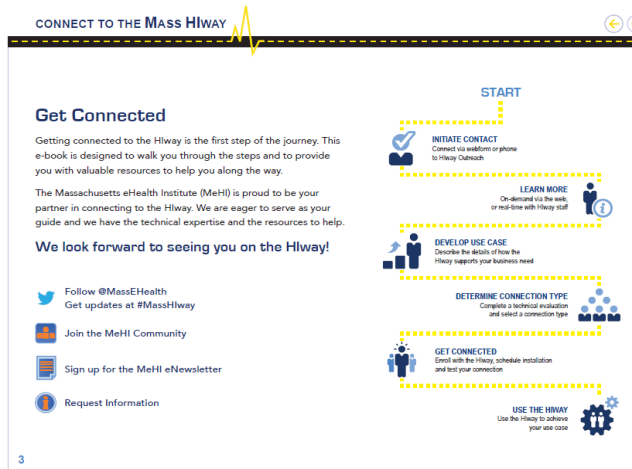
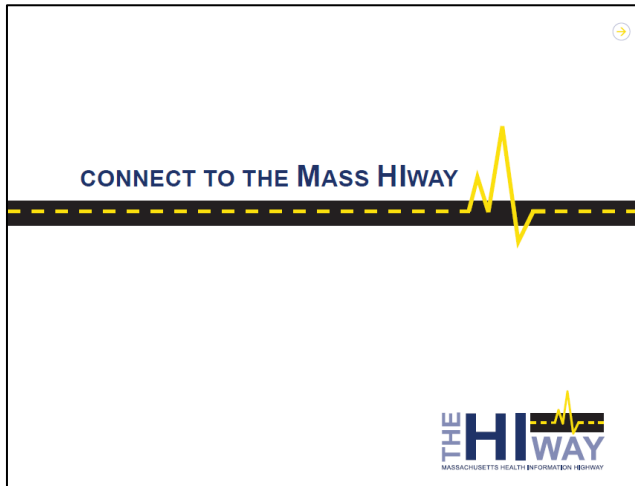
Sales

Implementation

Support



# Mass HIway eBook - Growing awareness







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# CONNECT TO THE MASS HIWAY





## MeHI

MASSACHUSETTS  
eHEALTH INSTITUTE



at the MassTech  
Collaborative



## Greetings!

The Massachusetts Health Information Highway (Mass HIway) is a collaboration between the Massachusetts Executive Office of Health and Human Services (EOHHS) and the Massachusetts eHealth Institute (MeHI) to deploy a secure statewide health information exchange. EOHHS leads infrastructure development and operation, while MeHI leads the Last Mile Program – a program to grow the adoption of the Mass HIway by all eligible participants while catalyzing innovation and ultimately demonstrating measurable improvements in care quality, population health, and health care costs.

It is our goal to enable a Mass HIway connection for every Massachusetts care delivery organization. With this in mind, the technology and available services are built for all types of health care-related organizations. Hospitals, physician practices, long-term post acute care facilities, behavioral health providers, pharmacies and health plans are among the organizations that are benefiting from using the HIway.

We encourage you to explore connection options and engage other providers in your care community to consider connecting today!

[More . . .](#)



## Get Connected

Getting connected to the HIway is the first step of the journey. This e-book is designed to walk you through the steps and to provide you with valuable resources to help you along the way.

The Massachusetts eHealth Institute (MeHI) is proud to be your partner in connecting to the HIway. We are eager to serve as your guide and we have the technical expertise and the resources to help.

**We look forward to seeing you on the HIway!**



Follow @MassEHealth  
Get updates at #MassHIway



Join the MeHI Community



Sign up for the MeHI eNewsletter



Request Information

## START



### INITIATE CONTACT

Connect via webform or phone to HIway Outreach

### LEARN MORE

On-demand via the web, or real-time with HIway staff



### DEVELOP USE CASE

Describe the details of how the HIway supports your business need

### DETERMINE CONNECTION TYPE

Complete a technical evaluation and select a connection type



### GET CONNECTED

Enroll with the HIway, schedule installation and test your connection

### USE THE HIWAY

Use the HIway to achieve your use case





## What is The Mass HIway?

The Massachusetts Health Information HIway (the Mass HIway) is the statewide health information exchange (HIE) for the Commonwealth.

Launched in 2012, the HIway enables the electronic movement of health-related information among diverse organizations, such as doctors' offices, hospitals, laboratories, pharmacies, skilled nursing facilities and health plans. The HIway facilitates the exchange of clinical information among varied health care information systems, while maintaining the meaning of the information being exchanged, regardless of provider affiliation, location or differences in technology.

Today, many Massachusetts healthcare organizations have begun the process of using the HIway to share important patient data and public health information. Meaningful Use requirements, incentive payment programs, and HIE grant opportunities will continue to support and drive connections to the HIway enabling providers to improve patient care and reduce costs.

### Did you know?

October 16, 2012 marked the launch of the HIway with a special "Golden Spike" event in the Ether Dome at Massachusetts General Hospital in Boston. As a highlight of the event, Governor Deval Patrick sent his electronic health data over the HIway from Mass General to Baystate Medical Center in Springfield.



# Step 1



## INITIATE CONTACT

Connect via webform or phone  
to Mass HIway team

The Massachusetts Health Information Highway (the Mass HIway) looks forward to being your partner to guide you along the steps of connecting to the health information exchange (HIE).

Getting started is as easy as a phone call or a visit to our website. We look forward to hearing from you, learning more about your organization's needs, and determining how we will work with you to achieve your information exchange goals.

**To start the process, please give us call at 1-855-MA-HIWAY (1-855-624-4929) and select Option 1.**

**As an alternative, simply complete the The Mass HIway contact information form and we will contact you right away.**

**If you would like an good overview of The Mass HIway, please view this general presentation.**

### Did you know?

Connecting to the HIway is currently voluntary, but state law requires all medical providers connect by 2017.



## Step 2



### LEARN MORE

On-demand via the web, or real-time  
with Mass HIway staff

View helpful content at your own pace or engage with our staff in real-time. The HIway provides informational and educational content in a variety of formats. Our live webinar series is an extremely popular venue for individuals from organizations such as yours to learn the most up-to-date content on HIway initiatives, and to ask questions and receive answers in a real-time format.

If you cannot attend a webinar live, do not worry – all the presentation slides and the Q & A content are placed on our site afterwards.

**Presentation Slides** →

Additionally, our [HIE Resource Center](#) is full of content designed to provide you with the answers you need. Other helpful resources, include:

**Frequently Asked Questions** →

**HIway Info Sessions & Events** →

**HIway eNewsletter Signup** →

### Did you know?

Our monthly [Mass HIway webinar](#) will review the options different types of healthcare providers and related organizations have to get connected and how to prepare a Mass HIway use case.



## Step 3



### DEVELOP USE CASE

Describe the details of how the  
Mass HIway supports your business need

Health care organizations of varying types have the ability to connect to the HIway. Whether you are a hospital, a physician group practice or an individual provider, developing a use case to demonstrate how the HIway will support your business needs is a key step to getting connected.

Several unique use cases already exist within the HIway, and many different healthcare organizations from Boston to the Berkshires are benefiting from the secure and efficient transfer of health information.

A PCP sending a referral to a Specialist is an example of a use case. A hospital sending a discharge summary to a PCP is another example. Here are tools to get you started:

[HIway Use Case Guidelines](#) →

[HIway Use Case Examples](#) →

[HIway Use Case Overview](#) →

### Did you know?

The Massachusetts eHealth Institute (MeHI) at MassTech awarded \$2.35 Million in grants to assist 80 healthcare organizations in the Commonwealth to accelerate connections to the Mass HIway.



## Step 4



### DETERMINE CONNECTION TYPE

Complete a technical evaluation and select a connection type

Once your organization has developed a use case, it is time to determine how you will connect to the HIway. There are myriad types of users across the state, each with unique needs and technical capabilities. Large hospitals, physician practices, long-term care providers, and lab and imaging centers are just some of the different types of organizations that have different connection types.

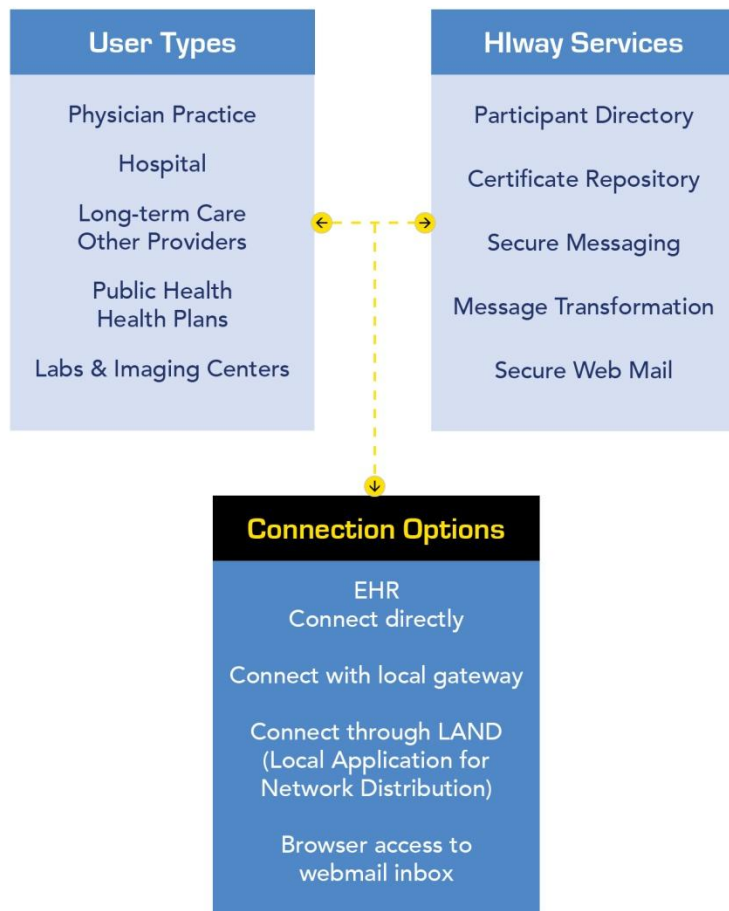
The options for connecting are determined largely by the technical infrastructure your organization either already has in place or plans to acquire. Different types of health care organizations are going to have different capabilities and needs, therefore, the HIway provides you with multiple connection types. A technical evaluation will help you determine your best option.

**Review Connections Options** →

### Did you know?

You do not have to have an EHR system to connect to the Mass HIway. The webmail option helps jumpstart organizations regardless of EHR status.





## Connection Options

Current options for connecting to the Mass HIway are:

- Direct-enabled EHR systems
- Local Gateway
- Local Application for Network Distribution (LAND)
- Secure Webmail Portal

The cost of connecting to the HIway varies depending on the type and size of your health care organization and the type of connection you will be using. To see how you fit in to the tiered cost structure, please view our [rate card](#).

Remember, the Mass HIway team is standing by to help.

**Give us a call at 1-855-MA-HIWAY (1-855-624-4929). You may also complete the online [contact information form](#).**



## Step 5



### GET CONNECTED

Enroll with the HIway, schedule installation and test your connection

In order to get connected and join the HIway, there are several documents to review and sign. We will also help you schedule your installation, on-board your organization to the HIway, and test your connection.

**Participation Agreement** →

**Participation Services Addendum** →

**Access Administrator Agreement** →

**Delegated Administrator Agreement** →

**Access Designation Form** →

**W-9 Form** →

### Did you know?

There are many organizations connecting to the Mass HIway. Check out a few of them [here](#).

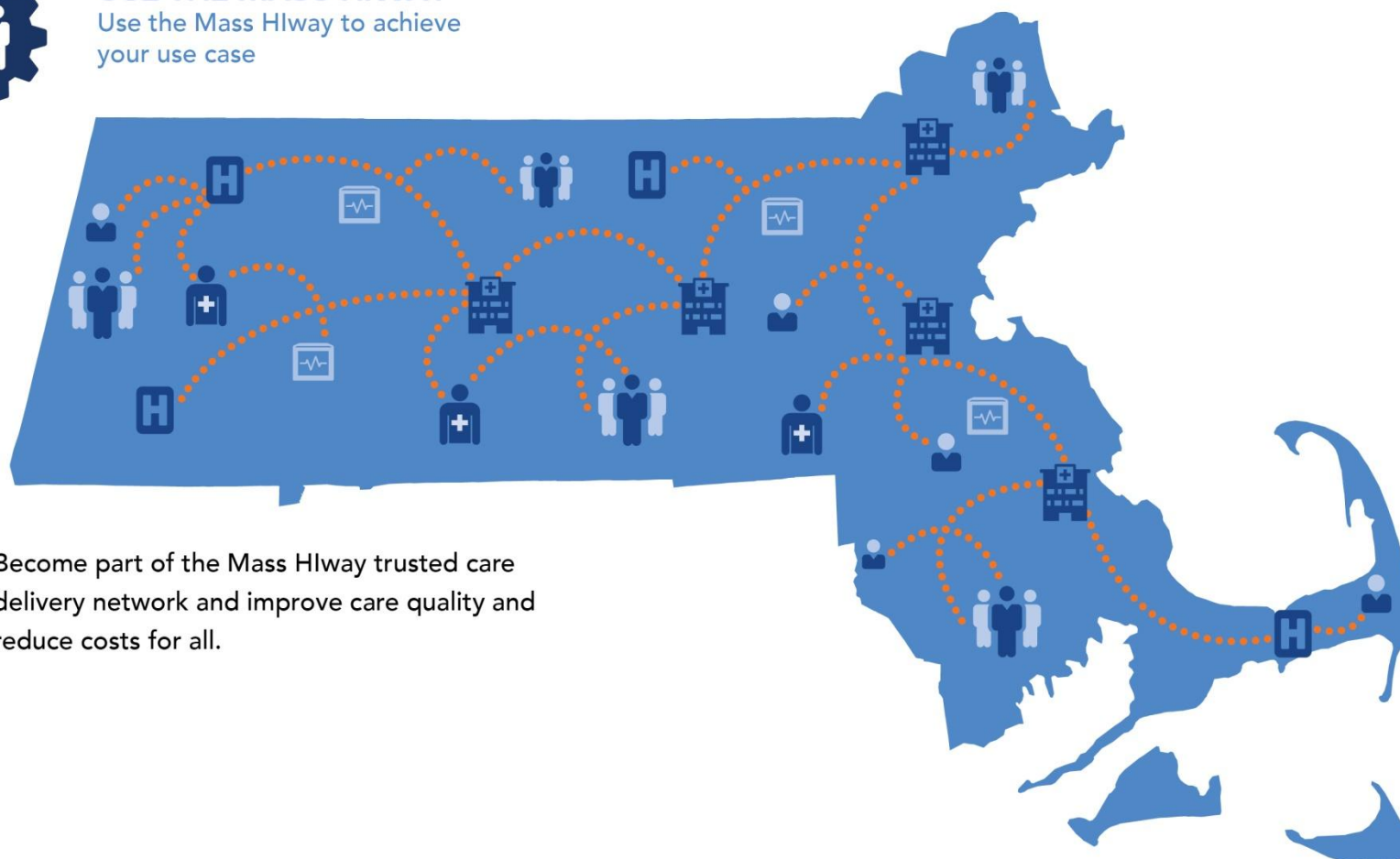


## Step 6



### USE THE MASS HIWAY

Use the Mass HIway to achieve your use case



- Become part of the Mass HIway trusted care delivery network and improve care quality and reduce costs for all.



# MeHI

MASSACHUSETTS  
eHEALTH INSTITUTE



at the MassTech  
Collaborative

The Massachusetts eHealth Institute (MeHI) at the Massachusetts Technology Collaborative is the state's entity for health care innovation, technology, and competitiveness and is responsible for advancing the dissemination of health information technology throughout Massachusetts, including the deployment of electronic health records systems in all health care provider settings and connecting them through the statewide health information exchange (HIE).

### Massachusetts eHealth Institute

617-371-3999

617-725-8938 (fax)

[info@maehi.org](mailto:info@maehi.org)

[www.mehi.masstech.org](http://www.mehi.masstech.org)

[www.mehicommunity.org](http://www.mehicommunity.org)



Follow @MassEHealth



Join the MeHI Community

### Mass Hiway Last Mile Program

1-855-MA-HIWAY (1-855-624-4929) Option 1

[MassHiway@mehi.masstech.org](mailto:MassHiway@mehi.masstech.org)

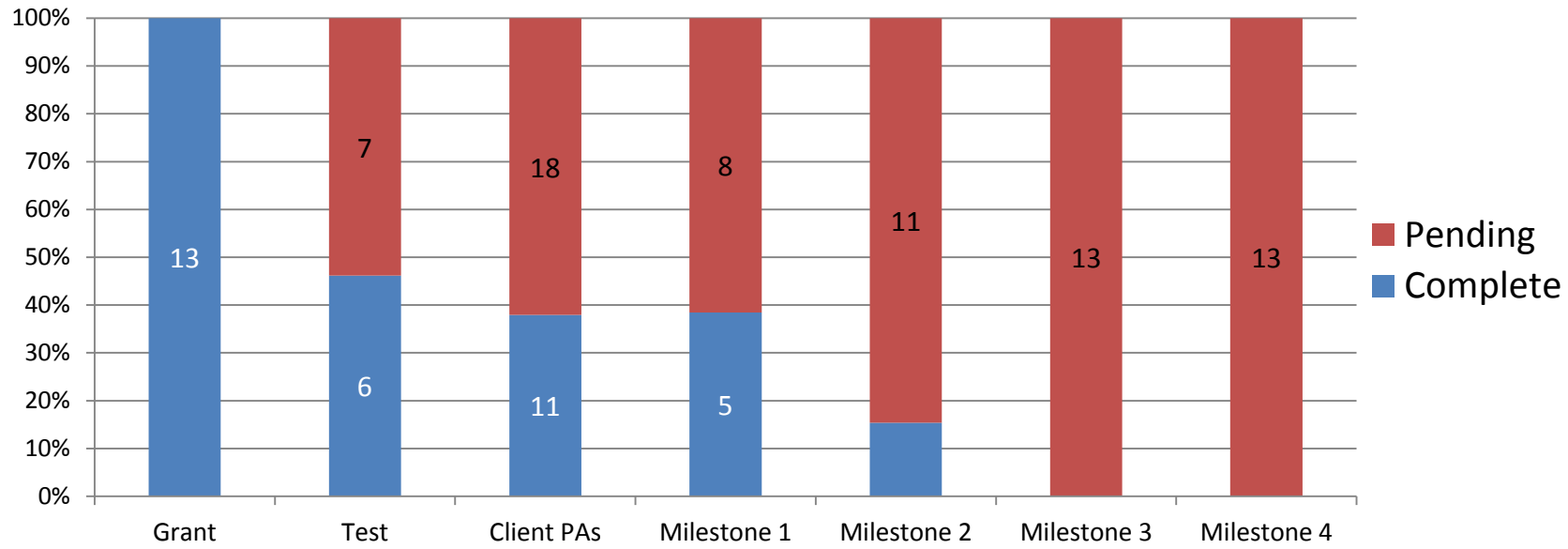
[mehi.masstech.org/what-we-do/mass-hiway](http://mehi.masstech.org/what-we-do/mass-hiway)





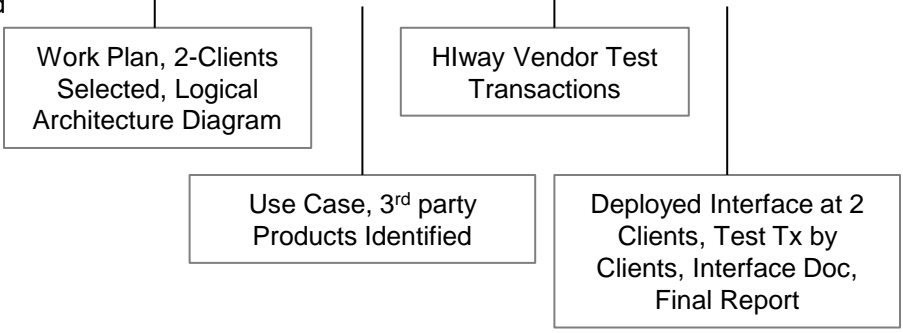
# HIway Vendor Grants

- 14 grants awarded (across tier 1 and 2) – 1 declined
- ~ 29 client organizations to join HIway



## Challenges

- HISP-HISP
- SMTP Client service
- Directory availability







Outreach

Sales

Implementation

Support



## Comments on Measurement

- Our measurement goal is to identify metrics that:
  - Indicate effort expended by Last Mile,
  - Support resource planning for HIway Ops,
  - Provide an early indicator of progress to connecting all HIway-eligible orgs
- Counting PAs does not support resource planning nor indicate progress toward connecting all organizations in the State, but is a reasonable indicator of effort
  - Last Mile Pipeline report better supports resource planning
    - e.g. # LAND vs Webmail in next 30-days
- Gaining an early indication of State-wide progress is critical to establishing momentum and identifying remaining barriers.
  - ‘Orgs covered by a PA’ may be a valid measure, though will require further effort to accurately identify ‘covered’ organizations.



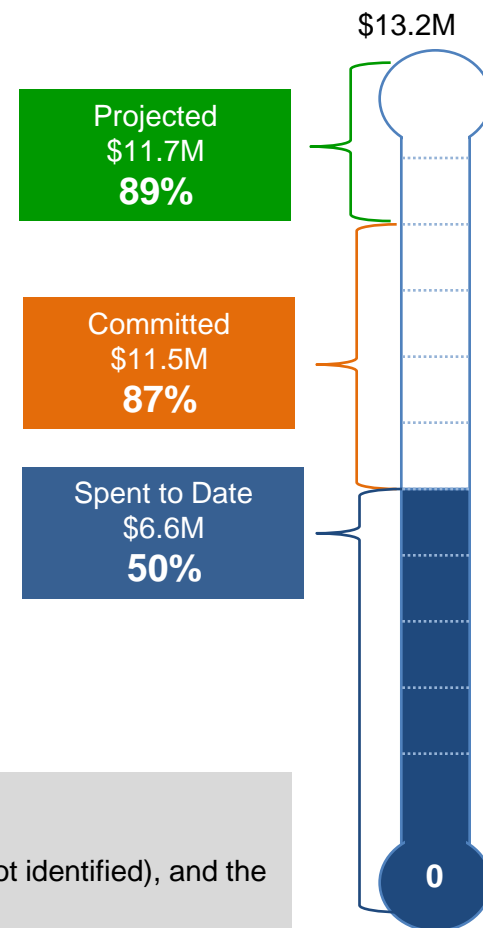


# Last Mile | Scorecard



## ONC Grant Spend Down Tracker as of 8/31/2013

CY2013	Q1	Q2	Q3	Q4	TOTAL
PAAs signed	2 / 0	23 / 16	43* / 62**	<del>75</del> 50	68/ <del>153</del> 128
Organizations <del>enabled for</del> <del>connection</del> covered by a HIway PA	39 / 0	7 / 12	80 / 75	200***	126/321
Vendor grantees <del>enabled for</del> <del>connection</del> with signed Test Agreements	0 / 0	0 / 0	6 / 2	<del>19</del> 7	6/ <del>12</del> 13
ONC Grant \$ Spent	35% / 30%	44% / 46%	50% / 68%	<del>91%</del> 80%	50/ <del>91%</del> 80%



NOTE: Actual / Planned

\* 43 – Seven of the 13 vendor grantees still need to identify clients (totaling 12 orgs forecasted that are not identified), and the vendors are not willing to do so until interface is further along.

\*\* 62 Org target could not be reached. We learned that: (4) orgs fall 'under other PA', (2) dropped 'out of grant' due to EHR timeline, (3) were determined to 'not actually join the HIway'. Thus the best target we could have reached was 53.

\*\*\* Variable and difficult to forecast; will likely lag in reporting





Outreach

Sales

Implementation

Support



## September Activity

### Moved to Production

(Actively Exchanging Patient Data)

1. Care Tenders
2. Medway Country Manor
3. Women's Health Associates
4. CMIPA – Dr. Sunita Godiwal
5. CMIPA - Dr. George Abraham
6. Partners HealthCare
7. River Valley Health
8. Holyoke Health Center

### Went Live

(Connected, but not exchanging patient data)

1. Taunton Nursing Home

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Overall HIway Connections



Total Orgs in Production = ~~26~~ 34

Total Orgs Live = ~~13~~ 11

Total Orgs on the HIway = ~~41~~ 45





Outreach

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Implementation

Support



## **New Participation Agreements executed in September (All Channels)**

1. SeviceNet (MeHI – Vendor Grant)
2. Boston Health Care for the Homeless (MeHI Grant)
3. Cutchins Program for Children and Families (MeHI Grant)
4. Spectrum Health Systems (EOHHS - OTP)
5. Northern Berkshire Pediatrics (MeHI Grant)
6. Orthopedic Associates of Northern Berkshire (MeHI Grant)
7. Harvard Pilgrim Health Care (EOHHS)
8. Northern Adams Regional Hospital (MeHI Grant)
9. South Shore Hospital (MeHI Grant)
10. Noble Hospital (MeHI Grant)
11. LifeCare Center of Auburn (MeHI Grant)
12. Shawsheen Medical Associates (MeHI – Vendor Grant)
13. Worcester Rehab & Health Center (MeHI Grant)
14. Pinnacle Health (MeHI Grant)





Outreach

Sales

Implementation

Support



- Transactions exchanged for September – 110,547
- Cumulative transactions to date – **1,557,181**
- We have 55 organizations that have signed agreements and are in various stages of moving toward Live Status
  - 18 are actively moving toward Implementation/Live status
  - 24 are awaiting for vendor solutions to be deployed with the next step to test with the Hlway
  - 13 are awaiting the Hlway/Vendor to enable the HISP-to-HISP solution





Outreach

Sales

Implementation

Support



## Welcome to the Massachusetts Health Information Highway

Home

About Us

Resources

News/Events

Contact Us



### The Massachusetts Health Information Highway

The Massachusetts Health Information Highway (The Hlway) enables the secure electronic movement of health-related information among diverse organizations, such as doctors' offices, hospitals, laboratories, pharmacies, skilled nursing facilities and health plans.

[Read More »](#)

### The HIway Business Services

#### Health Information Exchange

#### Public Health Programs

#### Provider Search

### The HIway Connection Services

#### Direct Enabled EHR



The Hlway will provide a mechanism for patients, providers, public health officials and other to access data and health information to inform health care delivery and support improvements in health care quality.

### Process to enroll in The HIway

Joining The Hlway is a relatively simple process once you have planned for and addressed the following:

1. **Business Intent/Use Cases** or the health information you would like to exchange such as Discharge Summaries, Referrals, Care Coordination notes, data contributions to public health registries.



Over 1.5 million transactions exchanged to date over The Hlway

Welcome to the newest organizations to join The Hlway -- Jordan Hospital, Seven Hills Behavioral Health, Addiction Treatment Center of New England, HabitOPCO, SStar Addiction Treatment, Highpoint Treatment Center and Women's Health Associates



On Friday, August 9, 2013 at 5:00 p.m., The Hlway will be moving new webmail changes to production. However, we do not anticipate any disruption to services.

On Friday, September 6, 2013, The Hlway may be making changes to its environment and may be down from 12:00 a.m. to 4:00 a.m. We will advise if The Hlway services will be off-line for this period.



## Hlway Website is live!

- [www.masshiway.net](http://www.masshiway.net)
- Single source of Hlway information:
  - Enrollment forms
  - Rate Card
  - Policies/Procedures
  - Helpful Links (MeHI, Advisory Groups, HITC, etc.)
- Access point for future services:
  - Provider Portal
  - Self-Service Enrollment
  - Provider Directory self-service





# HIway Phase 2 Timeline



## Mass HIway Phase 2 high level project schedule

Activity	Target date
CMS approval of Phase 2 IAPD	Completed
Phase 2 contract (or change order) executed	Completed
Go-live - Public Health - Immunization Registry Node	Completed
Go-live - Public Health - Reportable Lab Results (ELR) Node	Completed
Testing - Public Health - Syndromic Surveillance Node	Completed
Testing - EOHHS – Children’s Behavioral Health (CBHI) Node	Completed
Phase 2 Requirements Gathering & Validation	Completed
Phase 2 Design Approach Decision	Completed
Testing – Opioid Treatment Program (OTP) Node	<del>Sept 2013</del> Completed
Go-live – Cancer Registry Node	Dec 2013
Go-live – Lead Poisoning Prevention Program Node	March 2014
Go-live for Phase 2, Release 2 (EMPI, RLS, Consent, Provider Portal, Consumer Portal)	Oct 2013 – Mar 2014





# HIT Council meeting schedule



## HIT Council 2013 Meeting Schedule\*:

- January 14 – 11<sup>th</sup> Floor Matta Conference Room
- February 4 – 11<sup>th</sup> Floor Matta Conference Room
- March 13 – 11th Floor Matta Conference Room
- April 8 – 21st Floor Conference Room
- May 6 – 21st Floor Conference Room
- June 3 – 21st Floor Conference Room
- July 1 – 21st Floor Conference Room
- August 5 – 21st Floor Conference Room
- September 9 – 21st Floor Conference Room
- October 7 – 21st Floor Conference Room
- **November 12**
- December 9

*\*All meetings to be held from 3:30-5:00 pm at One Ashburton Place, 21st Floor, Boston, unless otherwise noted*





# HIT Council meeting schedule



## **HIT Council 2014 Proposed Meeting Schedule\*:**

- January 13
- February 3
- March 3
- April 7
- May 5
- June 9
- July 7
- August 4
- September 8
- October 6
- November 3
- December 8

*\*All meetings to be held from 3:30-5:00 pm at One Ashburton Place, 21st Floor, Boston, unless otherwise noted*





# Wrap up



**Next HIT Council Meeting:** November 12, 2013

**Preliminary Agenda:**

- Customer Implementation Updates
- Policy/Advisory Group Update
- Mass Hlway Update